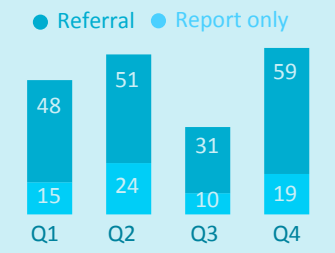


## Counter Fraud Services

### Fraud Reporting

All HSC bodies are required to report suspicions of fraud and theft to CFS. Where formal assistance is requested the organisation refers the case to CFS. A total of 257 incidents were reported during the year.



### Fraud Prevention

CFS conduct a range of activities aimed at raising fraud awareness across the HSC. This work includes educational and promotional activities, staff engagement sessions and online and printed materials.

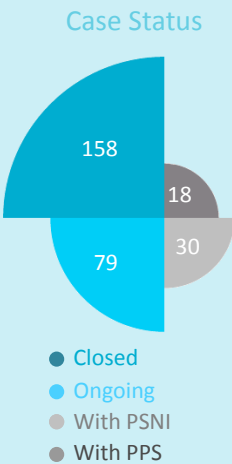
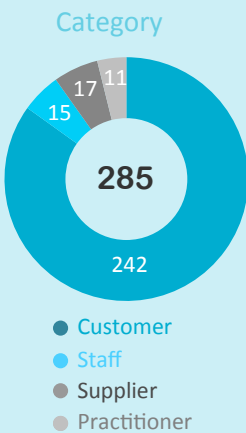
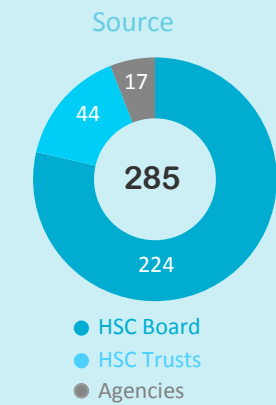
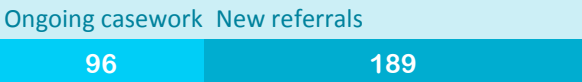
86 presentations delivered to 2550 staff	Social Media platforms launched
33 369 views across online platforms	HSC Fraud Awareness Week
16 Fraud Alerts	6 Roadshows

[www.cfps.hscni.net](http://www.cfps.hscni.net)  
3765 visits, 9191 pageviews

[BSO Counter Fraud Services](#)  
72 posts, 2908 views

[@bsocfs](#)  
93 tweets, 21270 views

### Fraud Investigations



### Key Outcomes

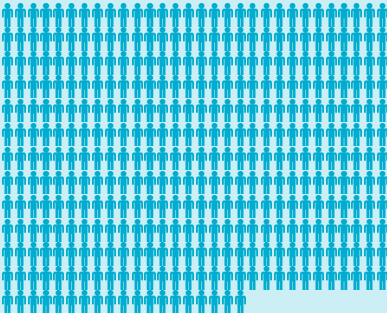


52

sanctions applied to individuals

The sanctions applied include court administered fines, community service orders, custodial sentences, financial recoveries and removals from GP registration lists.

### Fraud Detection



£3.9m

projected savings to HSC over 5 yrs.

Based on the National Audit Office's average cost to the HSC of £2109, per person, per annum.

### Access to Health and Social Care

The team carried out a number proactive projects in 2014/15 to detect potentially fraudulent activity, resulting in the removal of 379 patients from GP registration lists.

Processes have been developed for piloting across secondary and social care to identify chargeable patients or those not entitled to access services.

The team provide a specialist advice and guidance service to HSC and successfully resolved some 160 complex queries.

### Forensic Data Analytics

Our new FDA service launched in February 2015 and makes use of the latest innovations in data mining and analysis, among other tools, to identify potential fraudulent activity and loss within HSC.

### Client Feedback

*“May I commend CFS for the comprehensive investigation and the standard of the case file presentation.”*

CID Ballymena

97%

rated our service as good or very good

82%

said our service has improved over the last 12 months

*“Excellent service provided by your team as usual.”*

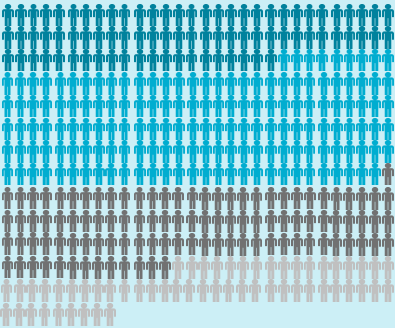
Seamus Wade, Assistant Director of Finance, WHSCT

## Probity Services

### Practitioner Verification

399

post payment verification exercises



	Exercises	Recoveries
 GMS	81	£47,880.78
 GDS	158	£18,726.96
 GPS	104	£60,708.65
 GOS	56	£8,807.13

£136,123

recoveries secured

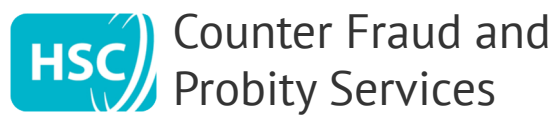
### Patient Claims

A total of 29,428 dental and ophthalmic claims were selected for verification this year, resulting in 6094 cases requiring further examination. Some £50k has been recovered directly by CFPS with a further £4k recovered via civil action.

### Healthy Start Scheme

CFPS administers the Northern Ireland component of the national Healthy Start Scheme, verifying and processing payments of £2.9m for the NI share of the Scheme costs.

In 2014/15 some 1143 nurseries and childminders were registered with BSO under the Day Care Foods component of the Scheme, resulting in reimbursements of £580k for the supply of milk to children aged under 5 years. The team also supplied vitamins tablets and drops to 941 qualifying beneficiaries.



2014/15 Performance Report