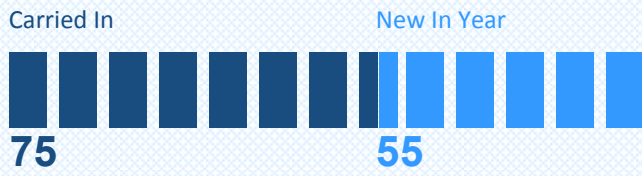


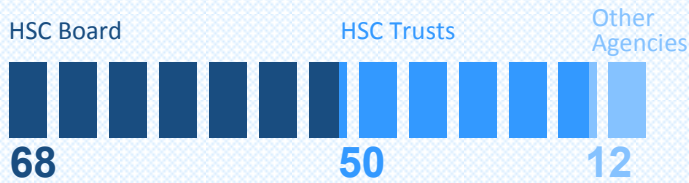


FRAUD INVESTIGATIONS

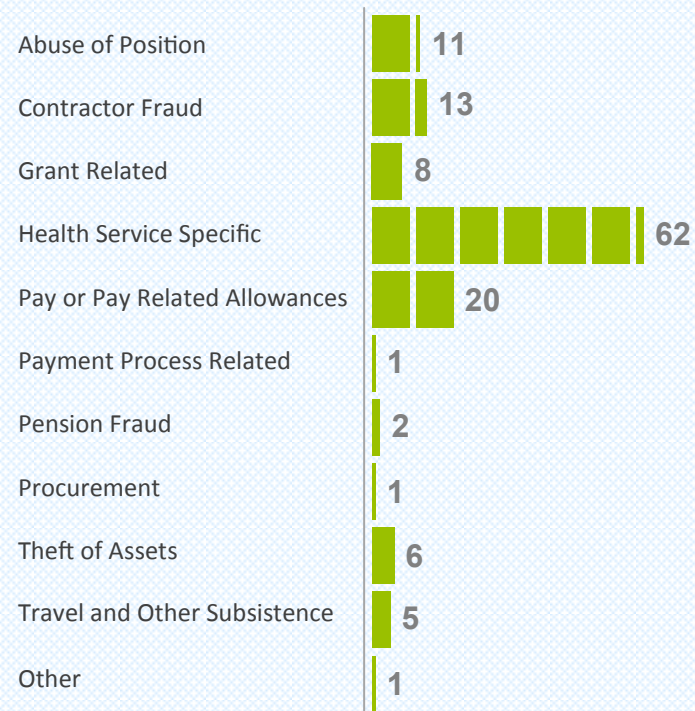
Cases



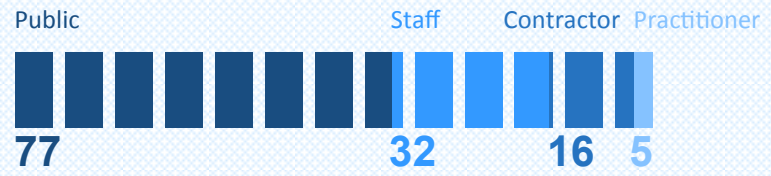
Source of Referrals



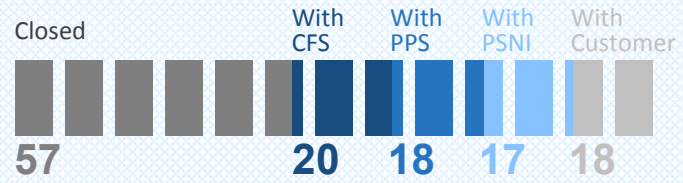
Type



Category



Status as at 31 March 2018



Outcomes



FRAUD PREVENTION

Fraud Week

We delivered a range of promotional activities across the HSC during International Fraud Awareness Week.

- Departmental Press Release
- New poster campaign
- Social Media campaign
- Fraud Matters newsletter

Social Media



Training

31 presentations and workshops delivered to 2,485 staff

Financial Abuse

CFS has also been part of a regional group set up to develop practical advice and guidance for HSC staff responding to allegations of financial abuse of adults at risk.

Website



Fraud Alerts

12

FRAUD DETECTION

Access to Health and Social Care



The Access to Healthcare team continued with the pilot to verify patient entitlement to receive healthcare in Northern Ireland for those registered with a GP.

This work provided assurance of entitlement for 72,436 patient registrations and identified 1061 individuals who had no entitlement and have now been removed from the patient list. The projected cost avoidance† of these removals is £2.37m.

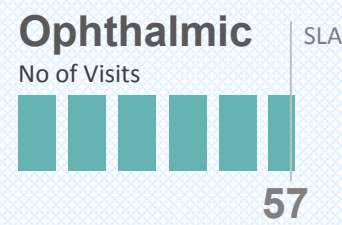
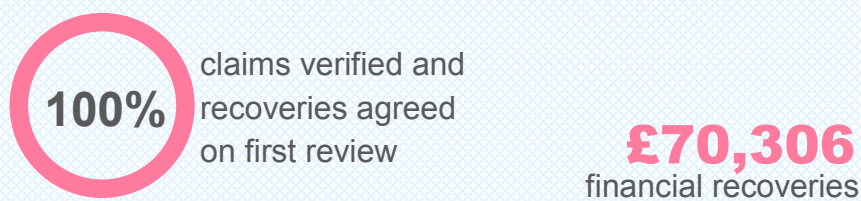
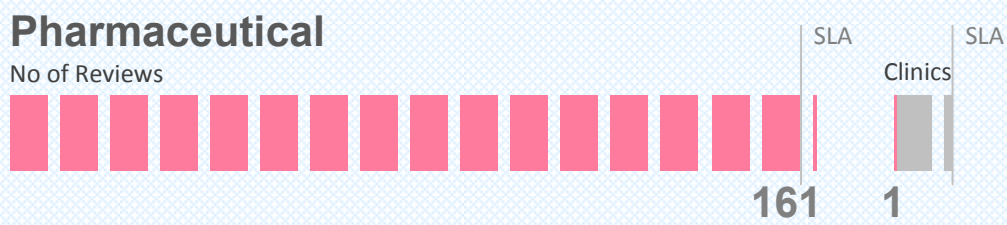
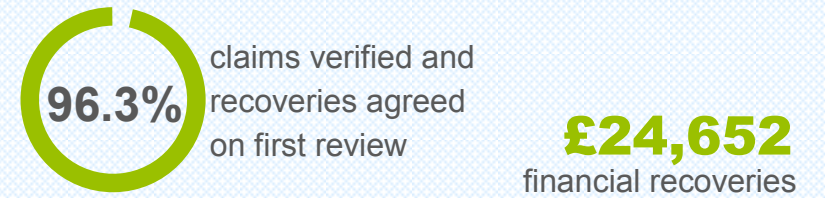
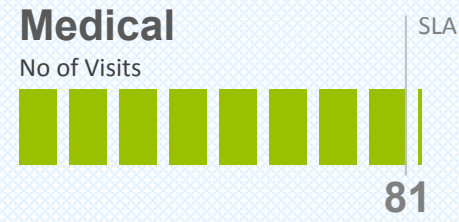
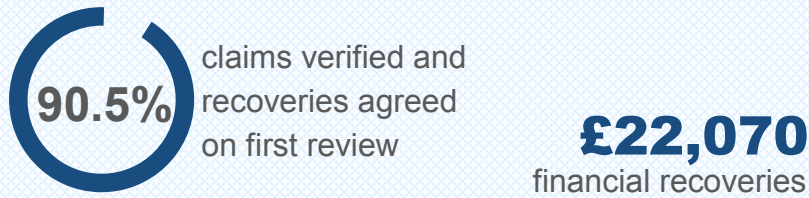
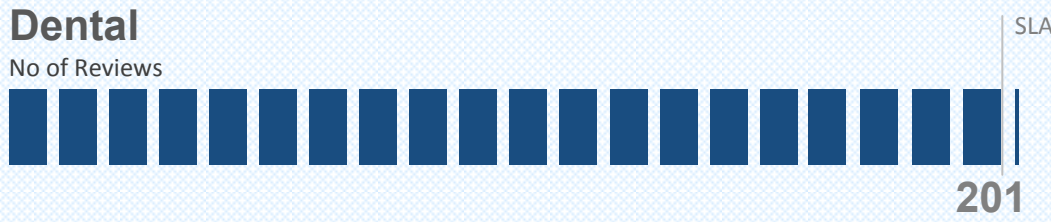
There has been a significant increase in the specialist advice and guidance service provided to HSC, with the team delivering 33 presentations to staff and resolving 1386 complex queries in relation to healthcare entitlement.

†based on HM Treasury's average cost to the HSC of £2240 per person per annum.

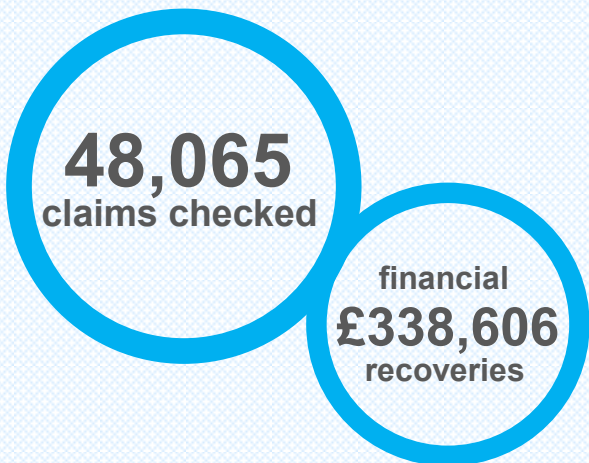




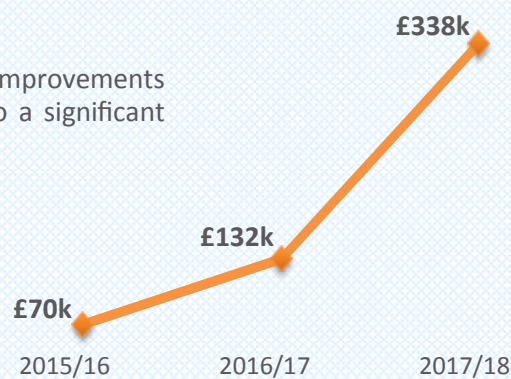
PROBITY CHECKS



HELP WITH HEALTH COSTS



The team has made a number of improvements to their processes which has led to a significant increase in financial recoveries.



HEALTHY START

£2.321m
Value of invoices verified for the Northern Ireland scheme costs.

Healthy Start provides qualifying beneficiaries with vouchers to buy infant formula, milk and fresh and frozen fruit and vegetables.

£588,348
Value of reimbursements made to approved child care providers.

Day Care Foods

The Day Care Foods scheme entitles children under 5 years who attend approved day care facilities to receive 189ml (1/3 pint) of milk each day, free of charge.

