

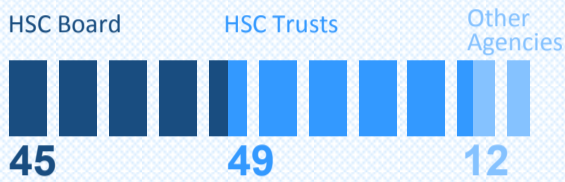


FRAUD INVESTIGATIONS

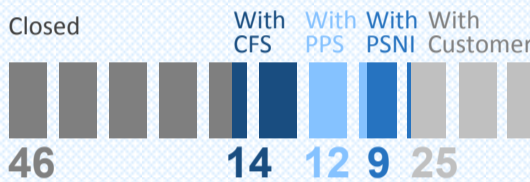
Cases



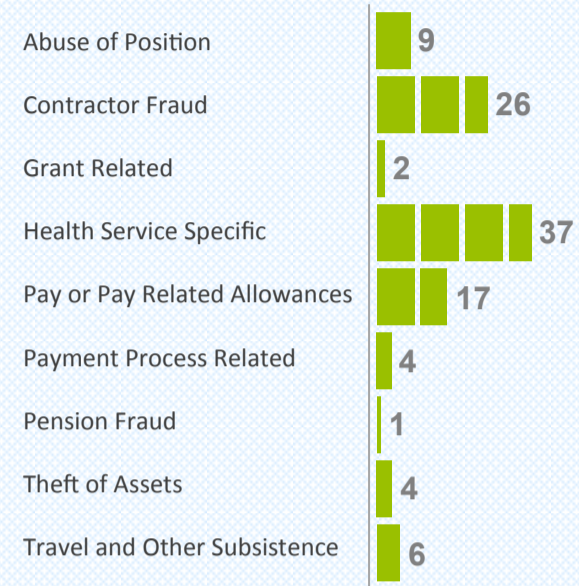
Source of Referrals



Status as at 31 March 2019



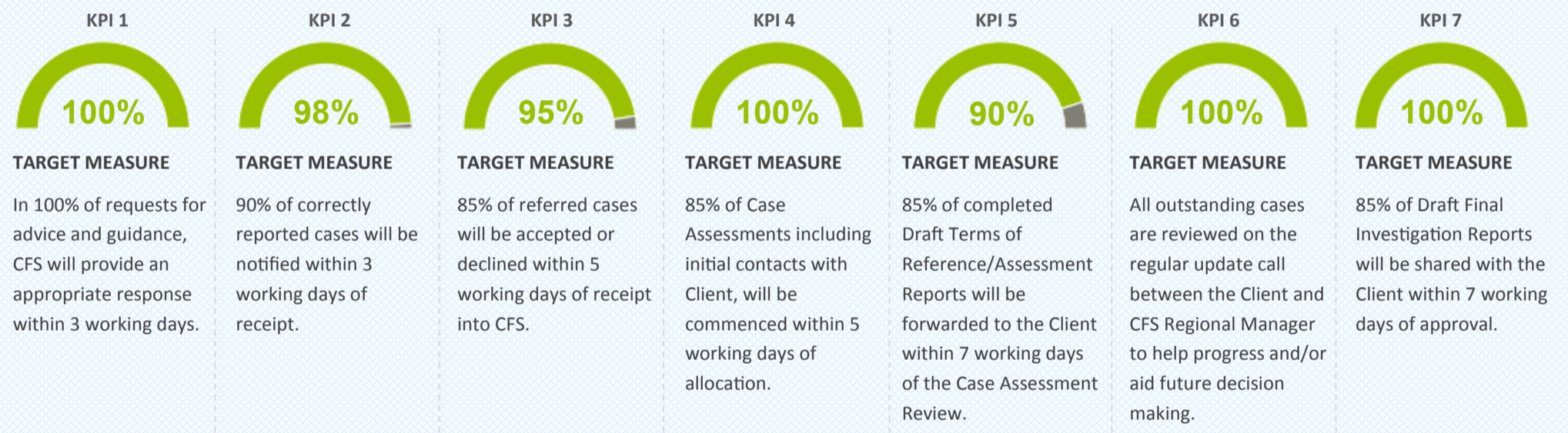
Type



Outcomes



Key Performance Indicators



FRAUD PREVENTION

<p>NI Fire and Rescue Service</p> <p>This year we formalised our partnership agreement with NIFRS and embarked on a awareness programme to Area, Group, Station, Watch and Crew Commanders as well as staff in administrative roles.</p>	<p>Social Media</p> <p>92,323 hits</p>	<p>Training</p> <p>58 presentations and workshops delivered to 2,328 staff</p>
<p>Financial Abuse</p> <p>Working with social care staff we continued to deliver a rolling programme of awareness events to staff within residential, nursing and supported living sectors.</p>	<p>Website</p> <p>8,349 pageviews</p>	<p>Fraud Alerts</p> <p>17</p>

Managing the Fraud Risk



As part of our annual awareness campaign, and in partnership with all HSC organisations, we successfully delivered a series of 'Managing the Fraud Risk' Workshops aimed at HSC managers. During the week we engaged with over 400 managers, each of whom completed a survey to assess their level of fraud awareness.

Post event evaluation has shown a 97% increase in their knowledge and understanding of fraud.

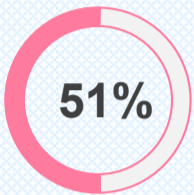




PROBITY CHECKS

Pharmaceutical

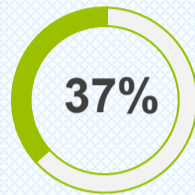
No of Reviews



£26,236
financial recoveries[†]

Medical

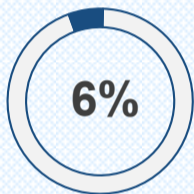
No of Reviews



£31,464
financial recoveries[†]

Dental

No of Reviews



£23,267
financial recoveries[†]

Ophthalmic

No of Reviews



£11,776
financial recoveries[†]

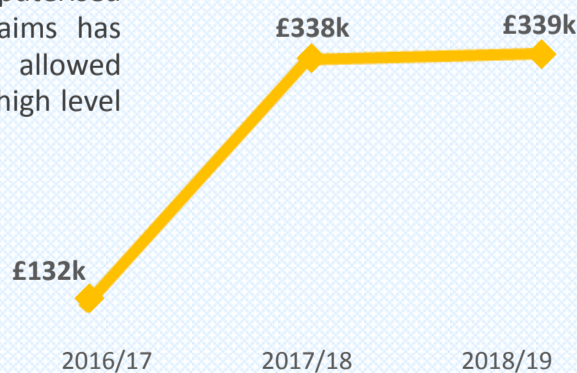
[†] Not all reviews undertaken in 2018/19 have been completed at year end.

HELP WITH HEALTH COSTS

52,245
claims checked

financial
£339,384
recoveries

The introduction of computerised checks for Tax Credit claims has increased efficiency and allowed the team to maintain the high level of financial recoveries.



HEALTHY START

Healthy Start provides qualifying beneficiaries with vouchers to buy infant formula, milk and fresh and frozen fruit and vegetables.

£1.886m

Value of invoices verified for the Northern Ireland scheme costs.



£644,841

Value of reimbursements made to approved child care providers.



Day Care Foods



The Day Care Foods scheme entitles children under 5 years who attend approved day care facilities to receive 189ml (1/3 pint) of milk each day, free of charge.

