

THE ROLE OF CFS

CFS provide a comprehensive counter fraud service through the prevention, detection and investigation of fraud, corruption and other financial irregularities against Health and Social Care, Northern Ireland.

Working in partnership with Health and Social Care organisations and other key stakeholders, including the Department of Health, we endeavour to build and promote a culture where every member of staff accepts that fraud is wrong and everyone knows the actions to take where fraud is suspected.

CFS will investigate cases of suspected fraud in co-operation with the relevant HSC body and other law enforcement agencies, such as the Police, to bring the matter to a successful conclusion.

This action can include gathering evidence to support a criminal case, commencement of disciplinary action against an employee by the HSC organisation or financial recovery.

Our ultimate aim is to reduce HSC fraud to an absolute minimum and ensure that money deployed for health and social care is used in the effective delivery of frontline services.

REPORT HSC FRAUD

If you have any suspicions or concerns about fraud in the HSC please call the

HSC Fraud Reporting Line on

0800 096 33 96

or report online at

cfs.hscni.net

Counter Fraud Services
Business Services Organisation
2 Franklin Street
Belfast
BT2 8DQ

Tel : 028 9536 3852
Email : cfs@hscni.net
Web : cfs.hscni.net

 @bsocfs

Together we can stamp out HSC fraud.

HSC FRAUD

**Don't Support It.
Report It.**



REPORT HSC FRAUD

0800 096 33 96

cfs.hscni.net



WHAT IS HEALTH SERVICE FRAUD?

Fraud against Health and Social Care (HSC) can take many forms and can cover a wide range of offences including fraud, corruption, theft, bribery, forgery or any other dishonest act committed by an individual or group of individuals to obtain a financial gain.

Fraud is a criminal offence and those found guilty face penalties ranging from the recovery of monies obtained, to loss of employment, and in some cases a criminal record which may include a custodial sentence.

While those who commit fraud against the HSC are a minority, their actions have a serious impact on us all.

Any money lost to fraud undermines the ability to provide many necessary services, potentially leading to longer waiting lists and fewer staff to support patient care.

Recognising and reporting fraud is therefore essential in maximising front line resources and every member of staff has a responsibility to report any suspicion of fraud that affects health and social care services.

EXAMPLES OF HEALTH SERVICE FRAUD

STAFF FRAUD

- Claiming payment for hours not worked
- Claiming payment for travel and other expenses not incurred
- Unauthorised use of HSC resources
- Working while off sick
- Timesheet abuse

PATIENT FRAUD

- Claiming free HS treatment when not entitled to exemption from charges
- Claiming reimbursement for travel expenses not incurred

SUPPLIER FRAUD

- Submitting false invoices for goods or services not delivered
- Offering staff a personal incentive to secure a contract

CONTRACTOR FRAUD

- Claiming payment for treatments or services not provided.

HOW TO REPORT A SUSPECTED FRAUD

If you have a genuine concern or know that fraud is taking place you should report the matter to your line manager/supervisor or to your organisation's Fraud Liaison Officer.

Alternatively, you can report your suspicions to the Business Services Organisation's counter fraud team by calling the HSC Fraud Reporting Line on **0800 096 33 96** or by sending a report online at www.cfs.hscni.net

FURTHER INFORMATION

Fraud Policy and Response Plan

Sets out your organisation's zero tolerance approach to fraud and the responsibilities of staff, including the procedures to be followed where fraud is suspected.

Whistleblowing Policy

Explains how staff can raise workplace concerns, including suspicions of fraud, the process to follow and how disclosures and whistleblowers can be protected.

To find out more about HSC fraud search

