

THE ROLE OF CFS

CFS provide a comprehensive counter fraud service through the prevention, detection and investigation of fraud and other financial irregularities against Health and Social Care (HSC), Northern Ireland.

Working in partnership with Health and Social Care organisations and other key stakeholders, including the Department of Health, we endeavour to build and promote a culture where every member of staff accepts that fraud is wrong and everyone knows the actions to take where fraud is suspected.

CFS will investigate cases of suspected fraud in co-operation with the relevant HSC body and other law enforcement agencies, such as the Police, to bring the matter to a successful conclusion.

This action can include gathering evidence to support a criminal case, commencement of disciplinary action against an employee by the victim HSC organisation or financial recovery.

REPORT HSC FRAUD

If you have a concern about fraud within or against Health and Social Care please call the HSC Fraud Reporting Line on

0800 096 33 96

or report online at

cfs.hscni.net

Counter Fraud Services
Business Services Organisation
2 Franklin Street
Belfast
BT2 8DQ

Tel : 028 9536 3839
Email : cfs@hscni.net
Website : cfs.hscni.net

 Follow Us @bsocfs

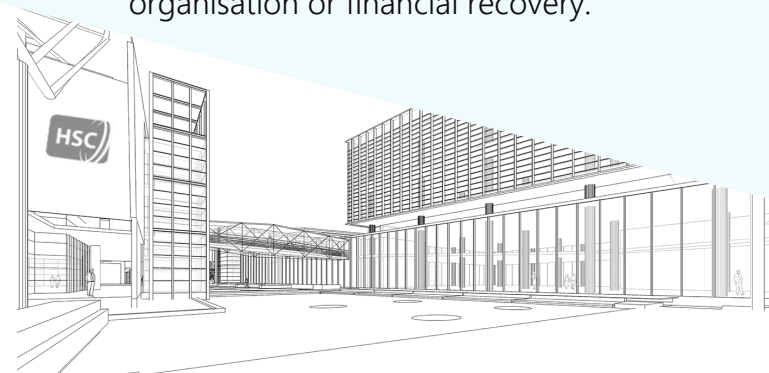
Together we can stop HSC fraud.

Any request for this document in another format or language will be considered.

**Play your part
and help protect
social care
services from
fraud.**



**REPORT HSC FRAUD
0800 096 33 96
cfs.hscni.net**



WHAT IS SOCIAL CARE FRAUD?

Social care fraud happens when someone deliberately gives false information, either to obtain financial support they are not entitled to, or to avoid paying for services that are funded by a Health and Social Care Trust.

Social care fraud can be complex as cases of this nature often involve a financial loss to the care recipient as well as the HSC Trust, and represent an ever present safeguarding issue.

Health and Social Care has a duty of care to protect the finances of the care recipient and to ensure that health and social care resources are going to those who really need them.

Any money lost to fraud undermines the ability to provide many necessary services, potentially leading to longer waiting lists and fewer staff to support patient care.

Recognising and reporting fraud is therefore essential in maximising HSC resources and we all have a responsibility to report any suspicion of fraud that affects health and social care services.

EXAMPLES OF SOCIAL CARE FRAUD



DEPRIVATION OF ASSETS

This happens when someone has made a gift or transfer of assets to a third party, usually a relative, to avoid or reduce their liability to pay for care.



DIRECT PAYMENTS

Direct payment fraud happens when payments made to care recipients are misused, either by intended recipient, their family or a person entrusted to manage these payments.



UNDECLARED SAVINGS

This happens when someone conceals their capital or hides additional money from assessors to obtain funding they are not entitled to receive.

HOW TO REPORT A SUSPECTED FRAUD

If you have a concern or suspect that fraud is taking place you should report the matter to your line manager/supervisor or to your organisation's Fraud Liaison Officer.

You can also report your suspicions directly to the Business Services Organisation's counter fraud team by calling the HSC Fraud Reporting Line on **0800 096 33 96** or by sending a report at **www.cfs.hscni.net**.

FURTHER INFORMATION

Fraud Policy and Response Plan

Sets out your organisation's zero tolerance approach to fraud and the responsibilities of staff, including the procedures that must be followed where fraud is suspected.

Raising A Concern At Work

Explains how staff can raise workplace concerns, including suspicions of fraud, the process to follow and how disclosures and whistleblowers can be protected.

To find out more about HSC fraud

